



## Pre-Dispatch AC Repair Service Checklist

To schedule an appointment, call (239) 596-9044 or visit [dolphinscooling.com](http://dolphinscooling.com).

**1) Is your thermostat display on?**

**Yes:** Move to step 2.

**No:** Change your batteries, check your circuit breaker.

**2) Is there air coming out of your vents?**

**Yes:** Move to step 3.

**No:** Switch circuit breaker off, wait 15 seconds, turn back on to reset the system. Or call for service: (239) 596-9044.

**3) Is your outdoor unit running?**

**Yes:** Feel the air leaving the top of the outdoor unit and move to step 4

**No:** Call for service: (239) 596-9044.

**4) Is the air leaving the top of the outdoor unit warm?**

**Yes:** Give the system 30 minutes to catch up

**No:** Call for service: (239) 596-9044.